

Version 2.2



**Cold Norton
Road Safety Plan
2015 – 2020**



Road Safety

Version Control

Cold Norton Parish Council	
Title	Cold Norton Parish Council Road Safety Plan
Version	2.2
Summary	<p>This document has been created to address the concerns of the residents and Parish Council of Cold Norton in relation to road safety issues within the village.</p> <ul style="list-style-type: none">• To prevent and reduce road casualties through Education, Enforcement and the Environment• To minimise the impact of road users upon residents, visitors and those passing through the village• To make Cold Norton safe place to live, work, play and pass through for all
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Date Adopted	
Review Date	1 year after date created

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Introduction

Cold Norton is a small rural village of about 400 dwellings with a primary school, village hall, playing field and community pub within the village centre, and a church, general store and post office and a golf club just outside the centre.

The Village Survey 2011, identified that the population of elderly residents had increased since the 2001 survey, whereas the young population had decreased over the same time.

The village has a large primary school situated in St. Stephen's Road at the junction with Latchingdon Road with approximately 126 Pupils.

The majority of the village is controlled by a 30 MPH speed limits with a number of 40 MPH speed limits cover the roads approaching the centre of the village.

There is a single pedestrian Zebra crossing situated in the main Latchingdon Road approximately 50 meters West of the junction with St. Stephen's Road.

Cold Norton lies of one of only two main routes in and out of the Dengie peninsular and has a significant traffic through flow especially during both the morning and evening commuter rush hours.

There is a single set of Automatic Traffic Signals (ATS) situated at either side of the disused railway bridge in Latchingdon Road just south of the junction with Green Trees Avenue. This bridge is very narrow and has had its road width reduced to a single lane so as to reduce the opportunity for traffic collisions at this location.

The centre of the village has double sided footpath with single sided footpaths extending for a short distance along Latchingdon Road in either direction. The street lighting within the village is maintained by the Parish Council are responsible for their up keep and maintenance.

On the Western edge of the village is the Three Rivers Golf course and Country Club, which attracts many members and contains a health and fitness club as well as a banqueting suite for weddings and other functions.

There is one medium size commercial business Directa UK Ltd, which supplies tapes, signs, packaging, cleaning materials with its main warehouse located just within the Western boundary of the village.

Furthermore to support village life there is the Norton community public house which is situated in Latchingdon Road approximately opposite Green trees Avenue and a the Country Produce village store and local Post Office also situated in Latchingdon Road approximately 300 meters South of the junction with Burnham Avenue.

Aims

The aim of this road safety plan is to provide a framework for the Parish Council to work with both its statutory partners, local residents and the voluntary section who have an interest in improving road safety and making Cold Norton a safe village in which to live, work and participate in leisure activities.

Cold Norton Parish Council will work with and support the Maldon District Council which identified Road Safety as an issue in 2011. This then included the following key section on Road Safety:

Road Safety – The number of Killed & Seriously Injured (KSI) Casualties in Maldon District decreased by 26% 2003-2009 however this downward trend was reversed in 2010. An analysis of the data indicates that an increase in accidents involving powered 2 wheel vehicles is a particular cause for concern (6). The public's top 3 priorities relating to road safety are drink driving, using a mobile telephone while driving and speeding (7)

Reference Documents:

6 Essex Casualty Reduction Board – December 2010

7 Maldon CSP Road Safety Survey – November 2010

However, Road safety no longer appears as a priority in the 2014-15 Maldon District Community Safety Plan

Primary Objectives

The Parish council will work with all partners to endeavour to ensure that we:

- Improve road safety within the village
- Reduce road traffic casualties and collisions

- Reduce the speeds of vehicles passing through the village
- Where appropriate enforce the 30 MPH speed limit
- Minimise the impact of traffic noise and pollution on the residents of Cold Norton
- Encourage safe appropriate parking in the vicinity of the primary school
- Ensure all road signs and markings are maintained correctly, clear and visible to road users
- To maintain the roads free from defects and pot holes

Secondary Objectives

The Parish council will work with all partners to endeavour to ensure that we:

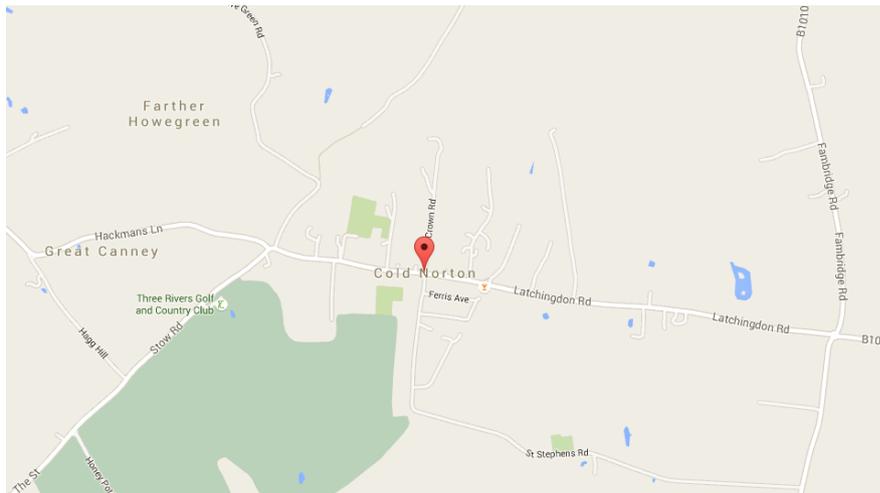
- To maintain an asset of all road signs and associated street furniture
- Maintain a register of faults and repairs of all road signs and associated street furniture
- To arrange through to have any identified faults or repairs reported to the appropriate authority

Scope

The scope of this road safety plan is to cover the whole of the centre of the village and to extend to include the following:

- Hagg Hill with the junctions of both Hackman's Lane and Stow Road
- Latchingdon Road with the junction of Maldon Road and Fambridge Road
- St. Stephens Road with the junction of Fambridge Road
- Howe Green Road with the junction with Stow Road

Overview Map of Cold Norton and key road network



This plan will focus on the recognised three key elements of road safety of Education – Enforcement and the Environment.

Education

Key to road safety is education in its various forms. The Parish Council will aim to work together with the village school, parents, police, Essex Fire and Rescue Service, Essex County Council and Maldon District Council, residents, drivers and all other interested parties to educate all around the issues relating to road safety.

The Parish Council would recommend and support enhanced road safety education within the local school and will support all activities to make our children safer. Encourage the supervised walking to school of all those children living within the village. The use of safe and appropriate parking of vehicles of those bringing their children to the school from outside of the village so as to improve the safety of all children, to reduce congestion and disruption to local residents to achieve the aims of this document.

The Parish Council will support the national Department of Transport road safety campaigns and where appropriate will reflect this throughout the village and encourage other groups to adopt a similar approach.

Enforcement

Whilst Cold Norton has not seen any serious personal injury collisions within recent history this has been more by luck than judgement. The increased traffic flow through the village linked to the

increased number of residents particularly from potential vulnerable groups, e.g. those over 65 and under 16 make the possibility of such a serious collision occurring has increased.

The key areas identified for enforcement activities are:

- Exceeding the 30 MPH speed limit.
- Inappropriate parking in and around the village school both in the mornings and afternoon collection times.
- Failing to give precedence to pedestrians using the only Zebra crossing in the village.

The Parish Council is committed to reducing road casualties and as such will work with the Essex Highways to monitor traffic speeds and where identified will request that Essex Police implement appropriate enforcement activities.

At the current time Cold Norton has not engaged with the Community Speed watch programme, but will continue to encourage the creation of such a watch to be used at key identified times within the village.

Environment

Cold Norton Parish Council through its current planning policies will continue for the downgrading of the status of the main road should be supported, seeking to get weight and size restrictions on traffic and accepting that downgrading will mean less resources being spent on road maintenance, etc.

Where environmental issues around roads, junctions or other design elements need improving will work with both Maldon District Council and Essex Highways to seek to improve these identified issues to improve road safety and reduce personal injury and vehicle collisions.

To conduct an annual review of traffic signs to ensure that they are fit for purpose and working correctly, un-obscured by vegetation or overgrowth and to report any issues in-line with this document.

To report to the appropriate authority or landowner to ensure that all signs can be clearly seen by all road users. Our residents will also be encouraged to report any low risk issues to the Parish Clerk

and where any high risk issues are identified to report them immediately to the appropriate authorities.

The Parish Clerk will risk assess any such issues and to report any high risk issues to the appropriate authorities within 24 hours.

Background

Over the last ten years there has been a significant increase in the numbers of vehicles using our roads, this linked to the rise of our elderly population and those under 16 either attending the local school or living in the village is of serious concerns to the Parish Council and all the residents.

There are a number of new large developments planned for Latchingdon and potentially further out in the Dengie which will potentially increase the traffic flow even further. The Government has just released plans for the building of a new nuclear power plant at Bradwell and the initial construction phase then on going activities will again increase the traffic flow to potentially its maximum.

With all of these additional pressures being placed upon our roads the risk of a serious injury collision has been increased and the Parish Council through this plan seeks to minimise these risks through a multi-agency plan to develop solutions to keep our residents safe.

Latchingdon Road is one of only two key roads servicing the Dengie and as such has a finite traffic capacity which during the two rush hours is almost at a safe capacity. All of this traffic passes the entrance to the Cold Norton Primary School and the likelihood of a child being seriously injured has been increased.

Cold Norton Parish Council is committed to endeavouring to ensure the safety of all of our residents but especially of those under 16.

Risk Assessment

The Parish Council will identify any faults and repairs required for any road signs, street furniture or to the roads or highways and where a high risk is identified will escalate these to the appropriate authority within 24 hours of being notified of any such defect.

All high risk areas are identified will place them on the Parish Council Risk Register and they will actively seek to have them resolved at the earliest opportunity. Where the identified owner of the risk is not the Parish Council, they will transfer that risk to them and seek them to provide all appropriate control measures so as to minimise any risk to the residents or passing traffic. All such actions will be conducted in an auditable fashion such as emails or entries onto other secure systems where reference numbers are produced and the progress of actions can then be tracked.

Generic Issues

There has been over a number of years a progressive amount of hedgerow, trees and other plant growth which has started to obscure the road signs within the village. The Parish Council will as a matter of course remind householders and landowners of their legal obligations to keep the borders of their properties and land maintained and cut so as not to obscure any traffic signs.

The Parish Council will focus on those areas identified as a priority and these will include:

- 30 MPH speed signs on the approach roads to the village
- The Zebra pedestrian crossing in Latchingdon Road
- The Automatic Traffic Signals (ATS) at the railway bridge in Latchingdon Road
- The two automatic speed warning LCD screens on the approach to each side of the Zebra crossing

Specific Issues

This is the first review of road safety within Cold Norton and as such no specific issues have been identified however a number of key themes have been identified.

Obscured traffic signs – overgrown hedges, trees and undergrowth. This is the responsibility in the main of the property and landowners and the Parish Council will contact them and remind them of their legal obligations in the first instance. They will be requested that they ensure that signs abutting their land are clearly visible for at least 100 meters in the direction that traffic approached these signs.

Where specific issues are identified then individual action plans will be put in place and monitored by the Parish Council so as to ensure where it is within their power they are rectified as soon as possible. Where another authority is responsible for these actions the Parish Council will mitigate their risk by transferring them to that authority who will then own that action. However the Parish Council will continue to monitor these actions through the minutes of the monthly Parish Council meetings and these will remain open until they have been resolved.

The Parish Council has recently seen the successful re instatement of the footpath along Latchingdon Road from the railway bridge to the Country Produce. Whilst this has been a ten year battle, this has now made it much safer for all pedestrians and especially those with prams etc, to walk safely to the only shop in the village.

Current list of traffic signs

The Parish Council has produced a full asset register of all the road signs and street furniture currently within the limits of the village 30 MPH signs. This will be up dated annually and the current list is attached at **Appendix A**.

Where the Parish Council considers that new additional street signs would improve the current road safety plan, they will apply to the appropriate authority and if approved will add any such sign to the asset register.

There may also be occasions when road signs are no longer needed or where the circumstances have changed and the signs have no benefit the Parish Council may request that these be removed by the appropriate authority. In such case they will be removed from the asset register.

The reporting of defective traffic signs or roads

Anyone can make a report of a defective piece of road or traffic sign. There are currently a number of methods to make these reports and depending where and what the report is may impact which method or authority will need to be informed. This section will attempt to identify the key authorities responsible for making such repairs.

Defect	Responsible Authority	Reporting method
Street lights within the village	Cold Norton Parish Council (Clerk)	<ul style="list-style-type: none"> • Letter to the PC • Telephone call to the PC Clerk • Email to the PC Clerk • Personal contact with the PC Clerk • Contact with any Cold Norton Councillor
Defective traffic signs	Essex Highways	<ul style="list-style-type: none"> • Essex Highways portal • Letter to the PC • Telephone call to the PC Clerk • Email to the PC Clerk • Personal contact with the PC Clerk • Contact with any Cold Norton Councillor
Traffic signs obscured by trees, hedges or other vegetation	Essex Highways Cold Norton Parish Council Land owners (Where applicable)	<ul style="list-style-type: none"> • Letter to the PC • Telephone call to the PC Clerk • Email to the PC Clerk • Personal contact with the PC Clerk • Contact with any Cold Norton Councillor
Advice on road safety	Maldon District Council ROSPA Institute of Advanced Motorists Brake	<ul style="list-style-type: none"> • Maldon District Council Community Safety Partnership • Essex police Traffic Department • Essex Fire and Rescue Service

	Essex Police	<ul style="list-style-type: none"> • Letter to the PC • Telephone call to the PC Clerk • Email to the PC Clerk • Personal contact with the PC Clerk • ROSPA Advanced Drivers Association • Institute of Advanced Drivers (IAM) • BRAKE (Road safety charity)
Illegal street parking	Maldon District Council – Rangers Essex police (Where applicable)	<p>Fast time:</p> <ul style="list-style-type: none"> • Essex police if serious danger likely • Maldon District Council Parking attendants / Rangers <p>Slow time:</p> <ul style="list-style-type: none"> • Maldon District Council • Letter to the PC • Telephone call to the PC Clerk • Email to the PC Clerk • Personal contact with the PC Clerk • Contact with any Cold Norton Councillor

See Appendix C for details of all contacts

A key to the reporting system to be used must be based upon the potential level of risk. Whilst this may be an individual decision it is key, for the safety of the village that all defects be reported immediately and not left until an actual injury or collision has occurred.

Whichever reporting method is used it is important that the following information be gathered to assist with the speedy remedial action required to rectify the defect or fault:

- Location of the defect or traffic sign, e.g. outside 66 Latchingdon Road in the eastbound carriageway about three feet from the kerb
- The exact nature of any defect, e.g. a six inch diameter hole which is about 3 inches deep
- Any identifying numbers etc, displayed on the traffic sign
- If it is SAFE to do so, take a photograph of the defect or traffic sign which can be electronically attached to an email, etc, etc

Prevention is better than Cure

Conclusion

This road safety plan has been developed so that the Parish Council can endeavour to improve road safety throughout the village using a multi-agency approach over the next five years. We seek to reduce the harm and risks to both vulnerable road users as well and the general road users by utilising the tried and tested approach of looking at the three key elements of Education, Enforcement and the Environment.

By endeavouring to ensure the maintenance of our roads to a high standard of repair and by ensuring that all of our traffic signs, street lights and other street furniture we aim to minimise road related injuries and collisions.

“Overall we aim to keep our village a safe place to live, work, play and pass through for all”

Appendix A Cold Norton Village Street Signs and road markings

Latchingdon Road

Ref	Location	Street Sign
1	Hagg Hill, either side at the junction with Stowe Road.	<p>One way street</p> 
2	Stowe Road (both carriageways) approximately 110 m North of the junction with Hagg Hill.	<ul style="list-style-type: none"> Painted white 40 MPH limit road markings
3	Stowe Road (both carriageways) approximately 75 m South of the entrance to the Three Rivers golf club – East side of carriageway (facing South)	<ul style="list-style-type: none"> 40 MPH LCD Speed warning flashing warning sign
4	Stowe Road (both carriageways) approximately 70 m South of the entrance to the Three Rivers golf club – East side of carriageway (facing South)	<ul style="list-style-type: none"> 40 MPH speed limit (Double sided) 
5	Stowe Road (both carriageways) approximately 10 m North of the entrance to the Three Rivers golf club – East side of carriageway (facing South)	<ul style="list-style-type: none"> Cold Norton (sign) Please drive carefully
6	Stowe Road (both carriageways) approximately 90 m North of the entrance to the Three Rivers golf club – East side of carriageway Neighbourhood Watch sign facing South	<ul style="list-style-type: none"> 40 MPH speed limit (Double sided) 

7	Stowe Road (both carriageways) approximately 170 m North of the junction with the entrance to the Three Rivers golf club	<ul style="list-style-type: none"> Painted white 40 MPH limit road markings
8	Stowe Road (both carriageways) approximately 175 m North of the entrance to the Three Rivers golf club – West side of carriageway	<ul style="list-style-type: none"> 40 MPH speed limit (Double sided) 
9	Stowe Road (both carriageways) approximately 35 m South of the junction with Hackmans Lane – West side of carriageway (facing South)	<ul style="list-style-type: none"> Direction sign – Latchingdon and Burnham
10	Stowe Road junction with Howe Green Road on the East kerb	<ul style="list-style-type: none"> Direction sign – Cocks Clarke Direction sign – Latchingdon and Burnham Direction sign – Woodham Ferrers Direction sign – Purleigh Two Sharpe deviation signs for both North and Southbound traffic
11	Latchingdon Road junction with Howe Green Road on North kerb (facing West)	<ul style="list-style-type: none"> Sharpe deviation signs  <ul style="list-style-type: none"> Direction sign – Purleigh Cold Norton Village sign – Reduce speed (incorporating 30 MPH speed limit) Both sides of the road

		
12	Latchingdon Road outside number 31 on the South footway (facing West)	<ul style="list-style-type: none"> • 30 MPH LCD Speed warning flashing warning sign
13	Latchingdon Road outside Charterhouse Cottages on the North footway (facing West)	<ul style="list-style-type: none"> • School sign 
14	Latchingdon Road between Charterhouse Cottages and Crown Road	<ul style="list-style-type: none"> • Zebra pedestrian crossing
15	Latchingdon Road junction with St. Stephen's road outside the school	<ul style="list-style-type: none"> • Cold Norton village sign 
16	Latchingdon Road junction with Crown Road (facing East)	<ul style="list-style-type: none"> • 30 MPH LCD Speed warning flashing warning sign
17	Latchingdon Road opposite the allotments on the North kerb (facing West)	<ul style="list-style-type: none"> • Road narrows both sides 
18	Latchingdon Road junction with Victoria Road (facing West)	<ul style="list-style-type: none"> • Traffic lights 

19	Latchingdon Road 20 m West junction with Green Trees Avenue on (East carriageway)	<ul style="list-style-type: none"> • White "SLOW" sign painted on road
20	Latchingdon Road at the junction with Green Trees Avenue on (East carriageway)	<ul style="list-style-type: none"> • Two white "KEEP CLEAR" sign painted on road
21	Latchingdon Road Railway bridge just East of the junction with Green Trees Avenue on (both carriageway)	<ul style="list-style-type: none"> • Traffic lights 
22	Latchingdon Road East of the Railway bridge on South footway (Facing West)	<ul style="list-style-type: none"> • Junction Right sign 
23	Latchingdon Road East of the Railway bridge on South footway (Both sides Facing East) On reverse side both sides facing West	<ul style="list-style-type: none"> • 40 MPH speed limit  <ul style="list-style-type: none"> • 30 MPH speed limit 
24	Latchingdon Road 50m West of the junction with Station Road in West carriageway	<ul style="list-style-type: none"> • White "SLOW" sign painted on road

25	Latchingdon Road junction with Station Road on North footway (Double sided)	<ul style="list-style-type: none"> 40 MPH speed limit 
26	Latchingdon Road junction outside number 62 on South footway (Double sided)	<ul style="list-style-type: none"> 40 MPH speed limit 
27	Latchingdon Road 35 m West of the junction Purleigh Grove on South footway (Double sided)	<ul style="list-style-type: none"> 40 MPH speed limit 
28	Latchingdon Road 50 m East of the Country Produce on South footway (Double sided)	<ul style="list-style-type: none"> 40 MPH speed limit 
29	Latchingdon Road opposite the entrance to Pallpit's Farm in West carriageway	<ul style="list-style-type: none"> White "SLOW" sign painted on road
30	Latchingdon Road opposite the entrance to Pallpit's Farm on North footway	<ul style="list-style-type: none"> Cold Norton (sign) Reduce your speed incorporating a 40 MPH speed limit sign 
31	Latchingdon Road approximately 75 m East of Pallpit's Farm on North footway (Double sided)	<ul style="list-style-type: none"> 40 MPH speed limit

		
32	Latchingdon Road approximately 55 m from the junction with Maldon Road	<ul style="list-style-type: none"> • Pallpit's Corner – direction sign
33	Latchingdon Road approximately 15 m from the junction with Maldon Road	<ul style="list-style-type: none"> • Traffic island • Keep left signs and bollards 
34	Latchingdon Road approximately 10 m from the junction with Maldon Road	<ul style="list-style-type: none"> • Give way sign 

Hagg Hill

Ref	Location	Street Sign
35	Hagg Hill junction with Hackman's Lane in triangle (Island) East	<ul style="list-style-type: none"> • Sharpe deviation signs for both East and Southbound traffic 
36	Hagg Hill (either side of entrance to Hagg Hill) junction with Hackman's Lane	<ul style="list-style-type: none"> • No through road – No entry 140 yards ahead 

37	Hagg Hill 140 yards East of the (either side of entrance to Hagg Hill) junction with Hackman's Lane	<ul style="list-style-type: none"> No entry 
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Hackman's Lane

Ref	Location	Street Sign
38	Hackman's Lane opposite number 21, on the North footway facing West	<ul style="list-style-type: none"> 40 MPH speed limit 
39	Hackman's Lane junction with Stowe Road	<ul style="list-style-type: none"> Give way 

St. Stephen's Road

Ref	Location	Street Sign
40	St. Stephen's Road on the North kerb facing East 10 m West of the junction of Fambridge Road	<ul style="list-style-type: none"> Give way 
41	St. Stephen's Road on both kerb facing East outside September Lodge	<ul style="list-style-type: none"> 30 MPH speed limit – facing East

		 <ul style="list-style-type: none"> National Speed limits applies – facing West 
42	St. Stephen's Road on both kerb facing both sides outside number 25	<ul style="list-style-type: none"> 30 MPH speed limit 
43	St. Stephen's Road on both kerb outside number 16	<ul style="list-style-type: none"> School sign (only visible to North bound traffic)  <ul style="list-style-type: none"> 30 MPH speed limit (both sides) 
44	St. Stephen's Road outside Cold Norton Village school	<ul style="list-style-type: none"> Yellow 'School' sign painted on the road in North carriageway
45	St. Stephen's Road outside 25 m from the junction with Latchingdon Road on the East footway facing South	<ul style="list-style-type: none"> Pedestrian crossing 50 yards 

Howe Green Road

Ref	Location	Street Sign
46	Howe Green Road, on the West kerb facing South for Northbound traffic approximately 260 m North of the junction with Stowe Road	<ul style="list-style-type: none">• Sharpe deviation sign 
47	Howe Green Road,	<ul style="list-style-type: none">• Road bends to the left  <ul style="list-style-type: none">• White "SLOW" sign painted on road• Beware accompanied horses and ponies 

Appendix B Asset Register

Street Sign	Numbers
30 MPH signs	10
30 MPH speed warning LCD signs	2
40 MPH speed limit circular signs	22
40 MPH speed warning LCD signs	1
Ahead only	2
Automatic Traffic Signal (ATS)	2
Automatic Traffic Signal warning triangles	2
Beware accompanied ponies and horses warning triangle	1
Circular keep left signs	2
Give way warning triangle	3
Junction right warning triangle	1
Keep left bollards	2
No entry	2
No through road	2
Pedestrian crossing	3
Pedestrian crossing warning triangles	2
Road bends to the left	1
Road narrows	1
School warning triangle	3
Sharpe deviation chevrons	6
Traffic island	1
Traffic light warning triangles	2

Street Sign	Numbers
Village signs (Please drive carefully / Reduce speed)	7
White painted "KEEP CLEAR" on road surface	2
White painted "SLOW" on road surface	4
White painted 40 MPH speed limit signs on road surface	4
Yellow "School keep clear" painted on road surface	1
Zebra crossing – two bellisa beacons	1

Appendix C

List of useful websites and contact details A - Z

Contact	Website	Contact details
BRAKE (Road safety group)	www.brake.org.uk	Switchboard <ul style="list-style-type: none"> • 01484-559909 Victim Helpline <ul style="list-style-type: none"> • 0808-8000401
Chelmsford IAM Group - Car Drivers	www.iamchelmsford.org.uk	Selva Seeni 07757 399897
Chelmsford IAM Group - Motorcyclists	www.cadam.org	Dean Scrivener 07790 656687
Cold Norton Parish Clerk	www.cold-norton.org.uk/Parish_Council	mariadyer30@yahoo.co.uk
Crime Stoppers	crimestoppers-uk.org	0800 555 111
Cold Norton Primary School	www.coldnorton.essex.sch.uk/essex/primary/coldnorton	01621 827086 admin@coldnorton.essex.sch.uk
Essex Education	www.essex.gov.uk/education-schools/Pages/Default.aspx	08457 430 430 contact@essex.gov.uk
Essex Fire & Rescue Service	www.essex-fire.gov.uk	Emergency <ul style="list-style-type: none"> • 999 Non-emergency <ul style="list-style-type: none"> • 01376-576000
Essex Police	www.essex.police.uk	Emergency <ul style="list-style-type: none"> • 999 Non-emergency <ul style="list-style-type: none"> • 101

Essex Police – Local Officers PC Sam Pateman	www.essex.police.uk	Dial 101 extension 485819 sam.pateman@essex.pnn.police.uk
Essex Police – Local Officers PCSO Tom Gower	www.essex.police.uk	101 ext: 485816 thomas.gower@essex.pnn.police.uk
Maldon District Council	www.maldon.gov.uk	Telephone 01621 854477 (24 hour answerphone) Email contact@maldon.gov.uk
Mid Area Highways – General enquires	highwayenquiriesmid@essex.gov.uk	0845 603 7631
Mid Area Highways – Pot holes	www.essexhighways.org/tell-us-pothole.aspx	0845 603 7631
Mid Area Highways – Streetlights	www.essexhighways.org/tell-us-street-lighting.aspx	0845 603 7631
Mid Area Highways – Other problems	www.essexcc.gov.uk/Highways/Report-a-highway-problem.aspx	0845 603 7631
Institute of Advanced Motorists (IAM)	www.iam.org.uk	0300-303-1134
ROSPA	www.rospa.com	0121 248 2000 General email enquiries to: help@rospa.com
ROSPA Advanced Drivers and Riders Group - Essex	www.rospa-southeastessex.org.uk	Group Secretary 01702 528067
ROSPA Advanced Motorists	www.rospa.com/safety-training/on-road/advanced/drivers	0121-248-2099

Victim Support	www.victimsupport.org.uk	Victim Support Helpline: 0845 3030 900
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