

## **Community Transport - Community 360**

Community360 has a proven track record of providing transport services in both Colchester and Maldon. Both schemes seek to address inaccessibility to services, activities and facilities. The Scheme improves the transport provision for people in the local community who have limited mobility (be it through permanent or temporary disablement, illness, accident or age) or who would otherwise be socially excluded or geographically isolated.

Our Community Transport scheme provides a door-to-door service to and from doctor, dental & hospital appointments, medical centres, shopping centres, and encourages visits to therapy, friends and relatives. In addition, we offer a range of hugely popular excursions offering the opportunity for members to meet new people, enjoy good health and wellbeing and reduce social isolation.

Dengie DaRT [Demand Responsive Transport \(DaRT\) | Essex County Council \(essexhighways.org\)](https://www.essexhighways.org)

The DaRT services provide a Demand Responsive Transport in rural areas of Northern Essex and The Dengie Peninsula in Maldon.

- Maldon Area: 01621 874410

Email: [bookings@essexandsuffolkdart.co.uk](mailto:bookings@essexandsuffolkdart.co.uk)

### **How does the service work?**

Demand Responsive Transport is provided by a number of minibus vehicles, typically accommodating between 8 and 16 passengers. They would differ from the current bus services, in that they are totally flexible and can divert on and off route to collect and drop off passengers within their operating area. The current demand responsive or DaRT service works by grouping bookings together to make it viable. It is not a taxi service, as there must be sufficient volume of passengers with similar itineraries. Most DaRT work is former bus routes, and group bookings. But unlike a large bus, DaRT only needs three or four passengers to make a group booking. And, when not operating a timetabled bus route or group booking, vehicles may be available for individual runs where no alternative transport is available. DaRT operates between 0600 and 2000 Mondays to Saturdays inclusive.

Also, unlike a conventional bus, a passenger must book their seat, and register as a customer, at least two hours in advance of travel. But, if passengers wish to travel regularly, they do not need to book every single time they travel, as they can make a regular booking which last for three months.